

 Halal Assurance & Quality GREECE	Halal Assurance & Quality Greece شركة ضمان الحلال والجودة باليونان Halal Certification Company	Document #	HAQGR P1
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QUALITY POLICY STATEMENT

Halal Assurance & Quality Greece believes that its market expects a continually improving service. We aim to continually improve the service we provide to meet our client's requirements and to produce finished work that we can justifiably be proud of.

Halal Assurance & Quality Greece aims to achieve the above by implementing a management system that complies with the **Requirements for Bodies Certifying Products, Processes and Services (ISO 17065:2012)** and **General Requirements for Halal Certification Bodies (UAE.S 2055-2:2016)** of **Emirates Authority for Standards & Metrology (ESMA)**.

It also includes a commitment to meet the requirements of our clients, learn from customers feedback, as well as legal and regulatory requirements. Also, to continual development of the system and helping to ensure it remains effective.

Only by providing an outstanding service and product quality will we achieve our aims of long-term success and sustained improvements.

All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required. While we endeavor to produce work and offer a service that we can be proud of, we have to recognize that we don't always achieve our own standards. When a customer complaints, we are committed to investigating the complaint and will do our best to put right all justified complaints.

The policy, organization and procedures necessary to achieve the required standards are described in our Quality Management System. The Quality Manager is responsible for monitoring the quality system and reports regularly to Top Management on the system's implementation, status and effectiveness. The objectives of this company are set out in the Business Plan. Objectives for individual jobs are to carry out he works to the satisfaction of the client and in accordance with the contract as agreed with the client.

Date

24-03-2024

Signature

Mohamed Abdeltawab

